

Retail Customer - Online Returns Form.

ONLINE ORDERS CANNOT BE RETURNED IN STORE.

- All returns must be made within 30 days of the invoice date
- Returns must include the form below filled out, order number, name, email address
- We recommend using a tracked courier service for any returns.
- When your return is processed, we will send you a notification email.
- Sale items are not eligible for exchange or credit
- Underwear and Socks (if opened) are not eligible for exchange or credit on return
- The cost for returning faulty or incorrectly supplied items will be reimbursed upon proof of receipt.
- Retail orders over \$500.00 will incur a 10% restocking fee.
- Once received, returns take 5-7 days to process

THE DEAL RETURNS OPTIONS:

1. Choose to swap for an item of the same value
 2. Items with a higher value will require an additional payment to cover the price difference (less 25%)
 3. Items with a lower value will have a credit or refund provided for the price difference (less 25%)
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FILL OUT THE FORM BELOW & INCLUDE WITH PRODUCTS RETURNED.

ORDER NUMBER: #

EMAIL:	
NAME:	
REASON FOR RETURN:	

RETURN TYPE ☐ REFUND ☐ EXCHANGE ☐ CREDIT - (10% restocking fee for orders over \$500)

STYLE	SIZE	QTY	COLOUR	EXCHANGE FOR (optional)

RETURN ADDRESS:

AS Colour
Attn: Returns
4 Kakano Road
Westgate, 0814
New Zealand

Contact: support@ascolour.co.nz