

# Retail Customer - Online Returns Form.

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## ONLINE ORDERS CANNOT BE RETURNED IN STORE.

- All returns must be made within 10 working days of the invoice date
- Returns must include the form below filled out, order number, name, email address
- We recommend using a tracked courier service for any returns.
- When your return is processed, we will send you a notification email.
- Sale items are not eligible for exchange or credit
- Underwear and Socks (if opened) are not eligible for exchange or credit on return
- The cost for returning faulty or incorrectly supplied items will be reimbursed upon proof of receipt.
- Retail orders over \$500.00 will incur a 10% restocking fee.

## THE DEAL / DELUXE DEAL RETURNS.

Option 1 - return all items for full credit

Option 2 - exchange item(s) for product within the same value bracket (above or below \$50)

THE DEAL - 5 items under \$50, for \$100

THE DELUXE DEAL - 3 items under \$50 & 2 items over \$50, for \$150



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## FILL OUT THE FORM BELOW & INCLUDE WITH PRODUCTS RETURNED.

**ORDER NUMBER:** #

EMAIL:	
NAME:	
REASON FOR RETURN:	

RETURN TYPE       EXCHANGE       CREDIT - (10% restocking fee for orders over \$500)

STYLE	SIZE	QTY	COLOUR	EXCHANGE FOR (optional)

## RETURN ADDRESS:

**AS Colour**  
**Attn: Returns**  
**4 Kakano Road**  
**Westgate, 0814**  
**New Zealand**

**Contact: [support@ascolour.co.nz](mailto:support@ascolour.co.nz)**